



Glass and Glazing Federation

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Dear John,

I would like to thank you for your superb presentation at our Annual glass industry Health and safety conference on the 7th April. As you know unforeseen circumstances left us looking for a speaker at relatively short notice and I went on line to find the best speaker that I could to fulfil our requirements. I needed someone that could put an interesting spin on our subject of health and safety which can be perceived as being a bit dull. Our speaker would need to entertain, motivate and relax the audience whilst keeping the focus on our main objective which is education. You seemed to fit that bill and from the testimonials I read I felt that you would do us a good job.

From the moment that I booked you for the event I was astounded by your level of professionalism and the sheer hard work you put in to learning exactly what our issues were and the message we were trying to convey on the day. On the day you turned up and were everything I hoped you would be and then 50% more on top for good measure. You not only stepped up and filled the slot at short notice but you were so well received that it set our event off on a very positive note. Your research into our industry ensured that you not only gave a brilliant presentation but you set the day up and supported the messages from the following speakers.

I have had very positive feed back from all quarters including the GGF directors, which will be dropping you a line directly, I have also passed on your details to some of our larger members which will be contacting you for future bookings.

Like most people arranging an event I am very conscious of the quality of the speakers that we use as getting it wrong could reflect badly on my own professional reputation and I have to say that you done me proud and you have been a pleasure to work with a total professional from start to finish and I very much look forward to working with you again in the future.

Very best wishes

Yours sincerely

Declan Moore

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Health and Safety Manager